



# ► VIVEX® REIMBURSEMENT SUPPORT LINE

**WE ARE HERE TO ANSWER  
YOUR QUESTIONS AND  
PROVIDE ASSISTANCE  
WITH BILLING AND CODING**

PHONE

**877.475.0888**

EMAIL

**reimbursement@vivex.com**

8am to 8pm Eastern Time, Monday through Friday

VIVEX Biologics will use reasonable efforts to provide accurate information herein, but this information should not be construed as providing clinical advice, dictating reimbursement policy, or as a substitute for the judgment of a healthcare provider. It is always the healthcare provider's responsibility to determine the appropriate codes, charges for services, and use of modifiers for services rendered and to verify coverage with payers, including the applicability of any non-coverage policies that may exist. Reimbursement laws, regulations, and payer policies change frequently without notice and VIVEX Biologics assumes no responsibility for the timeliness, accuracy, or completeness of the information provided. It is highly recommended that health care providers consult with their payers, coding specialists, and/or legal counsel regarding coverage, coding, and payment issues.



2430 NW 116th Street, Miami, FL 33167  
(888) 684-7783 | [vivex.com](http://vivex.com) | [customercare@vivex.com](mailto:customercare@vivex.com)  
Trademarks™ and Registered Trademarks® of 2021 VIVEX Biologics, Inc.  
Copyright © 2021 VIVEX Biologics, Inc. All rights reserved.